



**Return Form For: PhotoPrints, PhotoCards, PhotoShirts, PhotoMugs, Canvas Prints, Photo Panels, Photo Mouse Pads & Photo Frames**

Thank you for your order. If for any reason you are not satisfied with the quality of a product or if the Photo Frame(s) you ordered are damaged, you can return them by mail using this form. Simply return your product(s) within 14 days of receiving them and we will either refund your original purchase price or reprint the order at no cost to you. **Shipping and handling charges are not refundable.**

**Your Order Information (Required)**

Name: \_\_\_\_\_ Order Number: \_\_\_\_\_  
 Email: \_\_\_\_\_ Phone: ( \_\_\_\_\_ ) \_\_\_\_\_  
 Address: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Refunds will be applied to your next credit card statement. Depending on the financial institutions's billing cycle, this refund could take up to 30 days to post.

Select : Reprint  Refund

1. If Reprint is requested, we will attempt to honor this request.
2. When requesting a refund, please include with this form only those items you are requesting the refund for.
3. Please complete the following for each item you want refunded:

Reason Code*	Qty. Refunded	Item and Return Description

\*Reason Codes:  
**10** Wrong Item Shipped      **20** Damaged in Transit      **30** Color Quality      **40** Poor Picture Quality  
**50** Missing Item              **60** Lost Order/ Package      **70** Late Shipment      **80** Marks/ Scratches  
**90** Subject Cut Off/ Cropping      **99** Other

Please describe any additional quality issues below:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please include this completed form with the items being returned and mail it to the address below.

EZ Prints  
 Attn: Disney's PhotoPass Returns  
 1890 Beaver Ridge Circle, Suite A  
 Norcross, GA 30071

**Thank you for your order!**  
 Problems, Questions, Suggestions?  
 Please email us at:  
[WDW.Photo.Imaging@disneyworld.com](mailto:WDW.Photo.Imaging@disneyworld.com)